

**LEADERSHIP VOICES
ON HEALTHCARE DIRECTION**

**A COMMUNITY
SYMPOSIUM**

**Diversability Advocacy Network
October 12, 2018
www.danatdac.org**



Living with dignity, community, safety, good health and mobility, aging in place, exercising choice -- these are expectations that we all have. DAN supports strengthening non-medical services that enable older adults and persons of all ages with disabilities to remain in the community while improving well-being and quality of life.



Disability Action Center (DAC) originated the idea for the Disability Advocacy Network. Serving the north state since 1980, DAC is recognized within our service area as a successful agency for promotion of the rights of people that have a disability to live full, independent lives.

www.actionctr.org



The State Council on Developmental Disabilities North State Office advocates for the legal, civil and service rights of people with developmental disabilities and their families to promote genuine; education, employment, relationships and community inclusion. scdd.ca.gov/northstate



Passages helps caregivers and older adults lead healthier, happier, and more rewarding lives by providing and supporting the critical services and community resources they need. The majority of the services they provide are free of charge. They match individual needs to existing community services so their clients may experience a better quality of life. www.passagescenter.org



Supported by a grant from The SCAN Foundation – advancing a coordinated and easily navigated system of high-quality services for older adults that preserve dignity and independence. For more information, please visit www.TheSCANFoundation.org.

Morning Session- Leadership Voices

- 9:00 AM Doors Open – Registration | Information Tables | Breakfast*
- 9:25 AM Announcements +
Welcome – Evan LeVang, DAC Executive Director
- 9:40 AM Benjamin H. Flores, MPH, President, CEO – Ampla Health
- 10:00-11:00AM Leadership Panel Part 1: Question & Answer

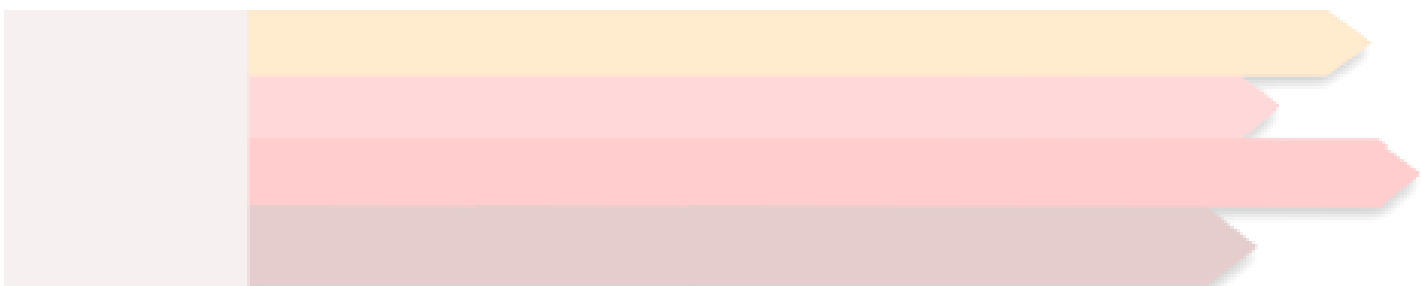
10 Minute Break

- 11:10AM-12:00PM Leadership Panel Part 2: Question & Answer

Lunch | Resource Vendor Tables
Inspire School of Arts - Chorus

Afternoon Session - Provider Voices

- 1:00 PM Joseph Cobery, Executive Director - Passages
- 1:20 PM Don Taylor, Assistant Director of Clinical Services -
Butte County Behavioral Health
- 1:40 PM Dr. Andrew Miller, Health Officer– Butte County Public Health
- 2:00 PM Lydia Missaelides, Executive Director –
California Association for Adult Day Services (CAADS)
- 2:20 PM Announcements + 10-Minute Break
Appreciations - Sarah M. May
- 2:40 PM Mike Wiltermood, President/CEO – Enloe Medical Center
- 3:00 – 3:15 PM Closing Comments





PANEL MODERATOR BIO – MICHAEL P BRADY

Prior to joining the Disability Action Center, Michael worked for over 30 years in the financial services sector, mainly in retail banking. During this time Michael was trained to be a meeting facilitator and later used these skills in various management roles for major banks and loan companies located in Ohio and Nevada. Not being born with a disability, Michael became disabled in 2009 after a sixth back operation which resulted in extensive nerve damage in his legs. Moving to California in 2016, he was accepted into UCSF's Spine Center Study. Although a seventh surgery mended some of the prior damage, Michael remains disabled. Michael joined DAC in March 2017 as a volunteer and was hired in December 2018 as their new Systems Change Advocate. In this position Michael works to influence and produce changes in legislation and government policy as well as in policy and practices of agencies providing services for people with disabilities. Michael commits to guaranteeing fair treatment and social justice for persons living with disabilities in our community.

- ▶ The use of tele-medicine is a promising practice to improve patient access to specialists in rural Northern California where there is a shortage of specialists. But the feedback received is that providers face challenges in getting meaningful reimbursement for tele-health services. In addition, the infrastructure needed to implement tele-medicine is often lacking in rural areas. How can these challenges be addressed at the state and federal levels?
- ▶ Which programs serving older adults and people with disabilities have you been involved with and how?
- ▶ How can we hold health insurers accountable for the quality of care provided?
- ▶ How much local input or influence should consumers and organizations expect when the state enters into contracts or legal settlements that effect health-care coverage and quality in our jurisdictions?
- ▶ What options do consumers have if large medical groups or hospitals cannot agree on Medi-Cal contracts?
- ▶ How can different Managed Medi-Cal insurers work together to improve care? *Example: How can Butte County Medi-Cal insurers allow their patients to obtain care at specialty tertiary providers operating in jurisdictions who have different Managed Medi-Cal insurers.*

Equal Voices:

Our nation's history is a compilation of events forged together by negotiations, understandings, and balance compromises. Our political system has, for the most part, successfully embraced and managed our differences. *Finding solutions while honoring our diversities is never easy.* DAN believes real answers always rest in harnessing the best ideas from all party opinions. With this foundational spirit, we present today's information, and hold fast to our commitment to support cohesion, freedom, and opportunity for equal voice for every community member. *Thank you for coming today.*



SONIA AERY

I was born and raised in this district, I grew up with my parents telling me stories of how they helped people in this community through their every day jobs as insurance agents. I am always in awe of how much trust this community has placed in my family. I don't take that trust for granted. I earned a B.S. in Community & Regional Development from UC Davis and a Master of City & Regional Planning from Cal Poly San Luis Obispo.

As a small business owner/ housing advocate who meets with residents every day, I know the area's concerns and struggles. My whole life has been about giving back-- contributing to the betterment of my community.

I believe that Butte County deserves a vibrant, clean, and healthy future— better and brighter opportunities. I will continue to advocate for these values and for our entire community in Sacramento as your Assemblywoman for the 3rd District.



AUDREY DENNEY

Audrey is a forward-thinking, solutions-oriented leader who will work across the aisle to make positive change for our communities. The core of her belief system is that all people are inherently equal in worth and dignity. With this as her driving motivation, she will work tirelessly to restore integrity, justice, and productive and honorable compromise to our government.

Audrey has a dynamic background in agriculture, education, and nonprofit management. She earned B.S. and M.S. degrees in agricultural education from California State University, Chico, and has worked in that arena for the past decade. She spent six years teaching agriculture at Chico State, and has worked in the private and nonprofit sectors both domestically and abroad. Additionally, she owns a small farm- management enterprise.

Audrey's volunteer service includes serving on the board of Cristosal, the international human-rights organization based in Central America, and serving on the mission committee of Bidwell Presbyterian Church.

SYMPOSIUM PANEL



RANDALL STONE
Council Member

Randall graduated from CSU Chico with a BS in Finance and Economics and Graduated with Distinction with a Masters in Public Administration. He entered the financial services industry in 2002, and in 2004 founded Randall Stone Financial. Elected in 2012 to the Chico City Council, Randall was principally responsible for driving the City's salary, benefit, and pension reforms – insisting on budget accountability and fiscal reform.

Special Thanks to the Following:



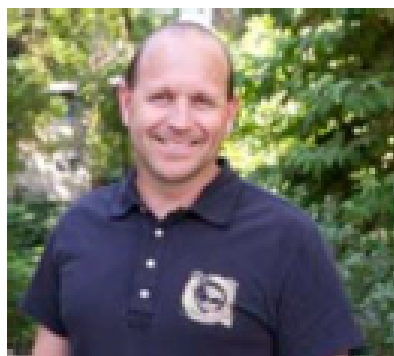
Conference Center and IT Team





To all who volunteered countless hours to make this event happen, and especially to the ever hard working "Team DAC" we Thank You!





JOSEPH COBERY

Executive Director, Passages

Joe Cobery is the director of Passages the designated Area Agency on Aging for Planning and Service Area 3, serving the counties of Butte, Colusa, Glenn, Plumas, and Tehama. Passages is also the designated Caregiver Resource Center in Northern California, which includes the counties of Shasta, Lassen, Modoc, Siskiyou, and Trinity. Joe has had extensive board experience at the state and local level which includes previously serving as the President for the California Association of Area Agencies on Aging, the Nevada Commission for National and Community Service (AmeriCorps), Meals on Wheels of Chico, St. Elizabeth Community Hospital Ethics Committee and local youth sports organizations.



BENJAMIN H. FLORES, MPH

President and CEO, Ampla Health

Mr. Flores was named to this position in April 2009. He also serves as President of the Central Valley Health Network (CVHN) Board of Directors and is an elected member to the Board of Directors of the California Primary Care Association (CPCA). The National Association of Community Health Centers (NACHC) has recognized Mr. Flores twice, with the Louis S. Garcia Health Services Award in 2001 and the Outstanding Public Service on Migrant Health Award in 2004.

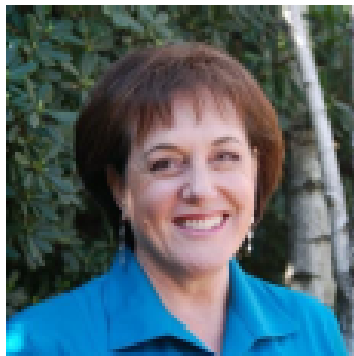
A strong commitment to diversity and interethnic healing led Mr. Flores to his current post at Ampla Health. Creating a solid primary care infrastructure and providing high quality, affordable accessible healthcare to the underserved population sector, Mr. Flores believes, is vital to the health of a nation. Mr. Flores holds a Medical Doctor degree from the National University Autonomous of México and a Master of Public Health degree from the School of Health, Loma Linda University. During his 29 years of health care management experience he has held several senior management positions.



ANDREW B MILLER, MD

Health Officer– Butte County Public Health

Dr. Miller was raised in Chico and attended CSU Chico, where he graduated in Instructional Technology and Computer Science in 1989. He worked as a computer consultant in Chicago and Seattle and as the director of a medical software company in San Francisco. He received his Doctor of Medicine degree from the UC San Diego in 1999 and graduated from the UC Davis residency program in Redding in 2002. He is Board Certified in Family Practice and has been a Fellow in the American Academy of Family Physicians since 2002. Dr. Miller spent 12 years as UC Davis volunteer faculty teaching family practice residents in both the inpatient and outpatient settings. Dr. Miller returned to Chico as a Family Practice Physician with Northern Valley Indian Health (NVIH) beginning in 2002. He served as Medical Director for NVIH from 2008 until his departure in October of 2016 to take the position of Butte County Public Health Officer.



LYDIA MISSAELIDES MHA

Executive Director, CA Association for Adult Day Services (CAADS)

Lydia Missaelides, has a 35 year career in public policy and program development in aging, mental health, and disabilities. Serving as the executive director for the 260-member CAADS, she is dedicated to improving access to all levels of adult day services, continuing professional education, development of best practices, and standards for quality of care in support of consumer choice and community living. She also serves as the Executive Director of the Alliance for Leadership and Education, the public benefit arm of CAADS, where she has raised more than \$4.6 million in philanthropic funding and donations. Ms. Missaelides serves on the board of directors for the National Adult Day Services Association and is a charter member of the State of California's Olmstead Advisory Committee; the California Collaborative for Long Term Services and Supports; and the California Aging and Disabilities Alliance.



DON TAYLOR

**Assistant Director, Clinical Services
Butte County Behavioral Health, Chico**

Don earned a Bachelor of Applied Science (B.A.Sc.) Field Of StudyMolecular, Cellular and Developmental Biology from UC Santa Cruz; and, a Master of Social Work (MSW) Field Of StudySocial Work from CSU Chico.

**President / CEO, Enloe Medical Center –
Esplanade Campus, Chico**

Mike has over 20 years of hospital leadership experience, and he is currently the Northern Sierra Section chair for the Hospital Council of Northern and Central California. He was Enloe's COO, overseeing the medical center's day-to-day operations from July 2007 until March 2009. He served as the medical center's interim CEO starting in March 2009, and he became the CEO at Enloe Medical Center in July 2009.

Prior to coming to Enloe, Mike was the Executive Vice President/COO of Fremont-Rideout Health Group in Yuba City, CA. During his career, Mike has additionally held executive-level positions at hospitals and health systems in Washington, Arizona, and Idaho (St. Benedict Hospital in Jerome, Idaho, recognized as a Solucient Top 100 Hospital two years in a row).



MIKE WILTERMOOD

Mike received his Bachelor of Arts in International Relations; Master of Science in Healthcare Administration from Brigham Young University in Provo, Utah; Fellow of the American College of Healthcare Executives; Former trustee of the Washington State Hospital Association: Columbia Basin Hospital Council (2002); Association of Washington Public Hospital Districts Board (2001- 2003).

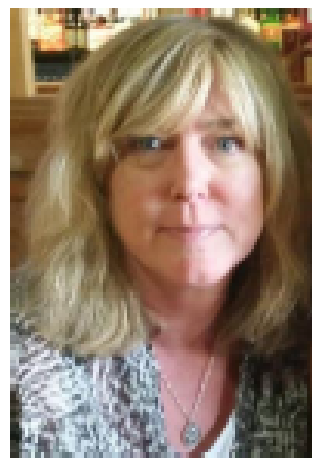
GUEST SPEAKERS



EVAN LeVANG

Executive Director, Disability Action Center

Evan's Organizational Affiliations: Executive Director, Friends of Independent Living, a community benefit nonprofit; Area 3 Agency on Aging, Advisory Council; Member; Past President; Shasta County IHSS Advisory Council, Chair; Glenn County IHSS Advisory Council, Chair; Disability Organizing Group for Initiating Total Equality (DOGFITE), Founder; California IHSS Coalition, Past Chair; California State Budget Coalition (working title), Co-founder; Butte County Adult Services Coordinating Council, Past Chair; Butte County Health Care Coalition, Member



SARAH M MAY

Manager, North State Office

CA State Council on Developmental Disabilities (SCDD)

Sarah earned a BA in Liberal Studies from CSU Chico in 1991 and began her career in the developmental disabilities service system through her employment with Work Training Center's (WTC) supported employment program. She then moved to Illinois and following a brief term as an instructor at a Chicago based private residential institution until 1995, Sarah returned to WTC as Program Coordinator for the supported employment program. She joined the SCDD North State Office in 1998, transitioning to her current Manager position in 2012. She remains passionate about advocating for inclusive opportunities for people with intellectual and developmental disabilities. Sarah is happily married to her husband of 19 years. They share their lives with two dogs, Jade and Dinah, and consider them their kids.



CAROLYN "CJ" NAVA

Mistress of Ceremonies: Private Financial Coach and Educator. Certified Instructor for the California Partnership for Long-Term Care; California State Pre-Licensing and Continuing Education Instructor – Senior Ethics, Annuities; DAC Executive Coordinator and SCAN Grant facilitator for DAC. North Valley Housing Trust, Board Member. CJ is dedicated to developing and presenting grass roots solutions that help families in our community modify their personal choices to become debt free and financially independent.

THANK YOU FOR YOUR CONTINUED SUPPORT

Adventist Health

North Valley Sparrow Foundation – Biggs

Ampla Health

Ordhard Hospital

Anthem Blue Cross

Partnership HealthPlan of California

**Butte County Homeless
Continuum of Care**

Passages

California Health & Wellness

**The Peg Taylor Center for
Adult Day Health Care**

Congressman Doug LaMalfa

River City Medical Group

Disability Action Center

Shasta Community Health Center

Enloe Medical Center

Sojourner's House of the Ridge (SHOR)

Feather River Tribal Health

Veteran's Resource Centers of America

HICAP

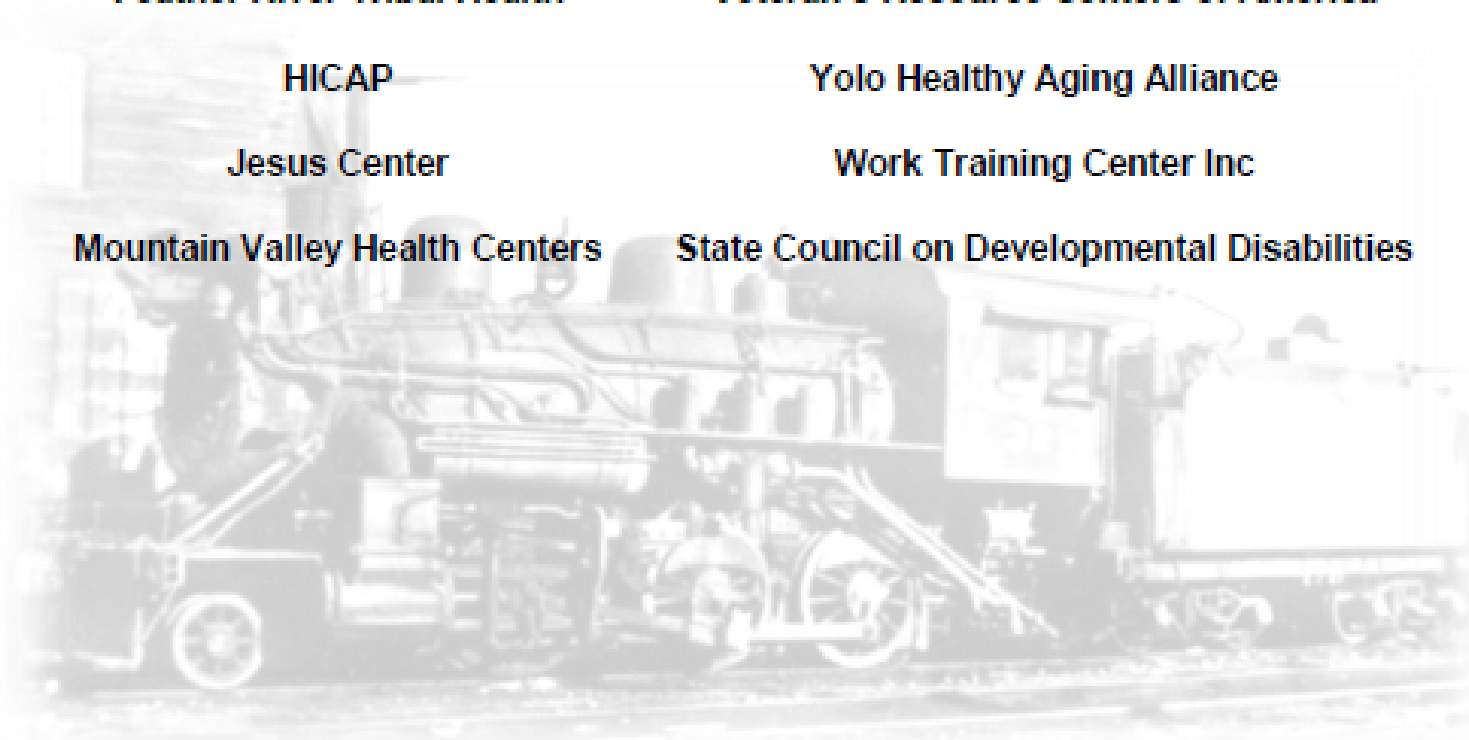
Yolo Healthy Aging Alliance

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State Council on Developmental Disabilities



OUR SPONSORS

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DAC is a private, non-profit corporation founded in 1980 to meet specific needs of people with disabilities living in northern California. Our dedicated staff provides free support in the following areas:

- Accessibility
- Advocacy
- Assistive Technology (AT)
- Durable Medical Equipment (DME)
- Housing (Information & Referral Services)
- Independent Living Skills Training
- Peer Advising
- Provider Referrals
- Senior Vision Services
- Traumatic Brain Injury Program (TBI)

Special Thanks to the Following:



Tina L. Cook

TLC Sign Language Services, LLC





Helping Medi-Cal families since 1994.

At Anthem, we're committed to being a valued health care partner and working together to transform health care with trusted and caring solutions. We're developing the technology, solutions and programs that give members greater access to care and working with providers to ensure a quality health care experience for members.

www.anthem.com/ca/medi-cal

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